

WARRANTY INFORMATION

PARKING LOT LIGHTING

Up to two years of age (lamp and ballast).

NOTE: Labor paid on lamp and ballast.

EXTERIOR BUILDING LIGHTING

Up to two years of age (lamp and ballast).

NOTE: Labor paid on ballast only.

INTERIOR LIGHTING PRODUCTS

Up to five years of age (ballast).

NOTE: Labor paid on ballast only (first two years).

** Any labor claims must be given authorization, prior to replacement, by Security Lighting. Service calls and work orders will be issued by Security Lighting to our approved warranty service contractors or an allowance will be given to the owner for work to be performed by the contractor of their choice.

*** Consult factory for extended LED warranty.

Warranty Lamp and Ballast Procedures

Security Lighting Systems, Inc. must be notified prior to any warranty service or replacements.
Call 1-800-544-4848 for a Representative.

A representative of Security Lighting Systems, Inc. will:

- a. Authorize Labor Claims. (Must be given before any replacement parts can be sent out).
- b. Send out replacement parts (lamp and / or ballast) and invoice for the same.
- c. Issue credit only upon return of defective items (within thirty days).**

Upon arrival of replacement parts, the store operator / manager should set up an appointment with the contractor to replace the defective items in the fixture.

All defective items are to be returned using a preprinted return air bill that is included with the replacement shipment. A copy of the invoice and / or the packing list must be enclosed with the return shipment to ensure proper application of credit.

The labor bill (not exceeding the authorized amount) should then be sent directly to Security Lighting Systems, Inc., attention Warranty Department. Labor Bills will be paid and Credit will be Issued **only if defective items are returned within 30 days.**

SECURITY LIGHTING SYSTEMS, INC. OFFERS THE FINEST WARRANTY PROTECTION IN THE LIGHTING INDUSTRY. WE PRIDE OURSELVES IN THE PROMPT MANNER EACH CLAIM IS HANDLED SO A CUSTOMER IS NOT WITHOUT LIGHTING ANY LONGER THAN NECESSARY.



A HUBBELL LIGHTING, INC. COMPANY

Performance Designed Lighting Products

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